

CCRA INFORMATION BULLETIN

January, 2021

Saying good bye to 2020 with this lovely photo of our Centre, taken by Andy Stamper. Let's hope that the 2021 photo will be filled with people leaving The Centre after a wonderful New Year's Eve party.



HOUSE & PROPERTY COMMITTEE

Dave Sparling

Snow/Ice & salting volunteers

Thanks to the group responsible for addressing hazardous winter conditions in areas such as: the sidewalks around the Centre (including the boulevard sidewalk), the mail kiosk and the entrance doors to the Centre.

These efforts do not replace our current snow removal contract but rather go beyond what it's expected to deliver. With the safety of Canterbury residents being a top priority, conditions in these areas are checked and appropriately addressed on a daily basis. The results speak for themselves. Fortunately, so far this winter, conditions have been fairly manageable. Nevertheless, pushing a snow shovel at any time is hardly anyone's idea of having fun and there have been days, including Christmas Day, when these volunteers had their hands full in getting the job done. But it got done - great job!

SOCIAL COMMITTEE

In an effort to brighten up these dark and dreary days your Social Committee will be decorating the areas in front of The Centre and the postal kiosk for Valentine's day. We hope you will take the time to look at them, ENJOY, and allow them to brighten your day, just a little bit.



THE FOCUS ON SCUGOG NEWSLETTER

www.focusonscugog.com

MaryAnn Fleming, publisher of The Focus on Scugog has posted the January edition of Focus on Scugog as a newsletter on line. It is available on their web site and on their 'Focus on Scugog' Facebook page. It is very informative and a really good way to keep people connected and support the local community.

Our Webmaster, Karen English, has also posted the link on the Residents' Pages section on the CCRA website. <u>https://canterburycommon.ca/residents-pages</u>.

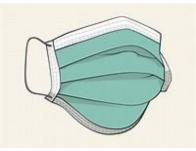
In this newsletter, (page 4), one of our own Canterbury residents, **Karen Teed**, receives very well-deserved recognition for her tireless work over the last several years with the Operation Scugog Food Bank. Her dedication has continued through the current very challenging COVID-19 times, keeping the doors open with no break in service, while ensuring that practices were put in place to keep all the clients and volunteers safe. Thank you, Karen, for all that you do for others!

PLEASE USE THE POSTAL KIOSK PARKING AREA RATHER THAN THE STREET

There are still concerns regarding residents parking on the street in front of the postal kiosk, which can be dangerous as exiting the car from the driver's side puts you right in the line of traffic.

The postal kiosk parking area does include one designated disabled parking spots for any residents with mobility issues.

WHEN USING THE POSTAL KIOSK



In an effort to keep all of us safe please observe the following rules:

- 1. Please do not enter the postal kiosk area if you are displaying any viral symptoms
- 2. Always wear your mask at the postal kiosk
- 3. Only one resident should be in the Postal Kiosk area at a time
- 4. Be sure to stay 6 feet apart
- 5. The postal kiosk should not be used as a gathering space

PROTECT YOURSELF FROM SCAMS AND FRAUD

One of our residents advised that she was recently the target of a scam; fortunately, it was unsuccessful. Many of the scams do target seniors. Just a reminder to be very careful when receiving an email, text or phone call from anyone presenting themselves as a government official, bank employee, police department official or from a collection agency etc. It could even be from one of your known contacts but seems a 'bit off,' e.g., a request for transfer of emergency funds to a grandson who indicates he is in trouble.

The Canadian Anti-Fraud Centre web site is a very good resource. It collects information on fraud and identity theft and provides detailed information on past and current scams affecting Canadians. It has one section (included below) on how to protect yourself, which provides some good tips, as a reminder for all of us.

https://www.antifraudcentre-centreantifraude.ca/index-eng.htm

REMEMBER, IF IT SEEMS TOO GOOD TO BE TRUE, IT IS.

Don't be afraid to say no

Don't be intimidated by high-pressure sales tactics. If a telemarketer tries to get you to buy something or to send them money right away:

- Request the information in writing
- Hang up

Watch out for urgent pleas that play on your emotions.

Do your research

Always verify that the organization you're dealing with is legitimate before you take any other action:

- Verify Canadian charities with the Canada Revenue Agency
- Verify collection agencies with the appropriate provincial agency
- Look online for contact information for the company that supposedly called you, and call them to confirm
- Verify any calls with your credit card company by calling the phone number on the back of your credit card

If you've received a call or other contact from a family member in trouble, talk to other family members to confirm the situation.

Watch out for fake or deceptive ads, or spoofed emails. Always verify the company and its services are real before you contact them.

Don't give out personal information

Beware of unsolicited calls where the caller asks you for personal information, such as:

- Your name
- Your address
- Your birthdate
- Your Social Insurance Number (SIN)
- Your credit card or banking information

If you didn't initiate the call, you don't know who you're talking to.

Beware of upfront fees

Many scams request you to pay fees in advance of receiving goods, services, or a prize. It's illegal for a company to ask you to pay a fee upfront before they'll give you a loan.

There are no prize fees or taxes in Canada. If you won it, it's free.