



CCRA INFORMATION BULLETIN

July, 2021

This just in from a new resident “As a “newbie” to Canterbury it really is uplifting to see the community spirit and all the houses decorated for Canada Day even with all the restrictions we are in.... Congrats to everyone! The Centre and surrounding area looks great.”

CRITTERS AND OUTDOOR CUSHIONS

Heads up! One morning this week a resident discovered two chair cushions on the front porch had been chewed up. Some of the stuffing was gone and the rest strewn on the porch. After a little research, it appears this is a habit of squirrels who are looking for stuff to build a nest. Not sure it was squirrels, but the pillows were destroyed!

ANNUAL ASSESSMENT

The Annual Assessment Notices were sent out June 14, 2021. It has come to our attention that there may be some residents who have not received their notice. If you have any questions, please call Lee at 905-982-1510.

GARDENING

We require 3 volunteer residents to help water the Coulter St. Island. Everything is weather dependent. Generally, your commitment will be as follows:

- a) Ensure the area is watered 2-3 times weekly
- b) Watering takes approximately 1-1.5 hours each time
- c) If feasible, watering assignments will be scheduled in one-week blocks
- d) Watering is currently scheduled to continue until the end of August.

If you can help out and/or require more information, please contact Ren Blimke at: blimkewreyn@gmail.com or 905-985-2361. Thank you.

CANTERBURY SWIMMING POOL UPDATE

- In Step 2 of the Ontario Government’s Reopening Plan, Aquafit classes are no longer restricted to a total of 10 but are now based on maintaining 2-metre social distancing between participants. The Aquafit instructor has determined that the group size can now increase to 12. For recreational swimming, there has been

no change - a maximum of 18 residents is allowed to occupy the pool area, to maintain social distancing.

- **Reminder - the pool is now open until 8:00 p.m. in July and August.** We hope you enjoy it, especially on those lovely, warm summer evenings.
- Our new pool patio furniture is expected to be delivered during the first week of July. We will have 2 tables with 4 chairs per table, with umbrellas, set up in the pool area.

Because the pool is primarily for swimming and residents are limited to one-hour time slots, we will set up the other two tables, chairs and umbrellas on the upper deck overlooking the pool, which will allow residents to enjoy the lovely view and watch the swimmers. We ask that you please use the sanitizing wipes provided to wipe down your chair and table top after use.

- On behalf of Gary Carmichael, Ren Blimke, John Brewer, Steve Holt and Martha Simmons, a big thank you to all the volunteers who have stepped forward to assist with the pool testing and the opening and closing of the pool.

We still need pool monitors (testers) for the Wednesday morning time spot.

Please contact Martha Simmons (simmonsmg89@gmail.com, Tel 982-1330) if you can spare a bit of time one day/week. Even if you can commit to one Wednesday/month that would be helpful. We would really appreciate it.

- The pool might be closed on certain days – mainly due to weather conditions e.g., a forecast of all day rain and /or thunderstorms. The volunteers opening the pool will keep an eye on the weather and if the conditions change, they will open the pool.
- In the heavy rainfall on June 29th the sign-in binder got soaked, even though it was inside the small storage bin. If there is any chance of rain, we would appreciate it if you could place the binder in the bin, under the table.
- For those of you who have used the pool, you will have noticed a rope tied to the railing on the steps in the shallow end. This is a temporary fix to keep the robotic vacuum from getting stuck on the steps overnight. We hope to have a permanent (and affordable) solution by Fall.

ROGERS UPDATE

John Nesbitt

Some folks ask If I worked for Rogers. No, I worked for Bell and Telus, so I have no vested interest in Rogers.

Rogers has made substantial changes to remediate the problems all of their Ignite customers were having in Canterbury Common. Some work continues, to make additional improvements and residents should be experiencing more reliable service.

I will be updating the Rogers Executive after July 1 and will seek appropriate credits. For privacy reasons they may require you to call them. I will let you know more soon. For any issues you have now, and for any questions, Rogers has asked residents to contact them directly. The Ignite support numbers can be found on the Rogers web page

These are from the Rogers web page.

- Ignite TV: 1 855 381-7838
- Ignite Internet: 1 855 381-7839
- Ignite Phone: 1 855 381-7836
- <https://www.rogers.com/web/content/contactus-technical-support/%26>

Important note on 911. Some residents asked about 911 service in a power failure. Ignite Home Phone will NOT work during a power failure but most home portable phones will also not work without power. Some things to think about.

1. A cell phone may be your best option since it can be taken everywhere with you for emergency contacts. However, a cellphone cannot give your exact location in an emergency so you must tell the 911 operator where you are. And you must keep it charged.

2. The Ignite Home Phone or your wireless phones in your house will NOT work during a power outage unless you have installed what is called an Uninterrupted power Supply or UPS.

A UPS is a battery pack that charges itself when Hydro is available and will use its batteries to power equipment when the power fails. The Ignite Router and your wireless phone base station need to be plugged into the UPS to supply power in the event hydro fails.

UPS packs are available from Best Buy. They vary in size from small to ones capable of powering computers or tools. For emergency service you don't need a huge one. Just be sure to use the correct outlets on the UPS. The manual will tell you which outlets will have power if Hydro fails.

For 911, Rogers recommends keeping at least one of the old corded phones plugged in to a wall jack for emergency use.

Rogers guidance can be found here.

<https://www.rogers.com/customer/support/article/ignite-home-phone-faqs>

3. Then of course there are the old Bell lines we all grew up with that work in a power outage and can identify your address to the 911 operator. This would mean going back to Bell for your home line. And yes... you can keep your number.

Some other tips...

- Rogers Ignite TV has a lot of training videos to help users. They can be found online by searching for Rogers Ignite Videos.
- There is also an easy way to get help -
 1. Press the blue microphone button on your remote and while holding it down say "HELP". A help screen will come up. The "cursor" will be on Troubleshooting. A white bar will be at the top and bottom of the "Restart" button. If you want to restart your system press the white circle on the remote. Your system will restart. After a few minutes your tv will come on.
 2. For help on a topic, like Ignite TV, use the direction keys on the remote that surround the white circle on the remote to pick a topic. You can move up or down or left and right and the white bars will show you what topic you can select. Press the white circle to watch the topic. You may need to select "Guest" to watch a video.
 3. Get comfortable with the voice remote. Push the blue Mic button and ask "What can I say". Use left and right arrows to explore.

When The Centre opens, we will see if we can do some hands-on training so everyone feels more comfortable. A TV is not a TV anymore.

Cheers
John Nesbitt
647-233-1031